

Tame Valley Medical Centre

Summer 2016

CHANGES ARE ON THE WAY!

DR ALLAN: AFTER OVER THIRTY YEARS OF LOYAL SERVICE TO THE TAMESIDE POPULATION, DR ALLAN IS HANGING UP HER STETHOSCOPE.

DR ALLAN WILL OFFICIALLY RETIRE FROM GENERAL PRACTICE ON 31ST AUGUST 2016. SHE WILL BE GREATLY MISSED BY EVERYONE HERE AT THE PRACTICE AND WE WISH HER ALL THE VERY BEST AS SHE STARTS THIS NEW CHAPTER IN HER LIFE.

THERE WILL BE A BOOK OF WELL WISHES AVAILABLE WITH THE RECEPTIONIST. IF YOU WISH TO ADD TO IT PLEASE ASK AT THE DESK.

DR RUBNER: DR RUBNER WILL BE REDUCING THE NUMBER OF DAYS SHE IS AT THE PRACTICE FROM 1ST NOVEMBER 2016. SHE WILL REDUCE FROM FOUR DAYS A WEEK TO TWO DAYS A WEEK (SPECIFIC DAYS TO BE CONFIRMED).

DR SIMON WALTON: WE ARE VERY PLEASED TO SAY THAT DR WALTON WILL BE RETURNING TO THE PRACTICE FROM 1ST SEPTEMBER 2016. WE ARE EXTREMELY PLEASED THAT HE WILL BE JOINING US ON A PERMANENT BASIS. HIS SPECIFIC DAYS ARE TO BE CONFIRMED.

DR LAKSHMI AND DR RIYAZ WILL CONTINUE TO WORK THEIR CURRENT DAYS AS WILL DR DAVIES.

THE PRACTICE WILL CONTINUE TO OFFER THE SAME LEVEL OF APPOINTMENTS BUT WE DO ASK YOU TO WORK WITH US WHEN REQUESTING A SPECIFIC DOCTOR, IT MAY NOT ALWAYS BE POSSIBLE TO OFFER YOU WHAT YOU ARE REQUESTING AND WE WOULD ASK THAT YOU BE PREPARED TO SEE A DIFFERENT DOCTOR IF NECESSARY.

FROM WEEK BEGINNING 4TH JULY 2016 THE PRACTICE WILL BE AMENDING THE EXTENDED HOURS APPOINTMENT TIMES. WE WILL NO LONGER OFFER APPOINTMENTS BETWEEN 6.30 AND 7.30PM ON MONDAYS OR BETWEEN 7AM AND 8AM ON TUESDAYS, WE WILL HOWEVER OFFER INCREASED EARLY MORNING APPOINTMENTS ON THURSDAY MORNINGS BETWEEN 7AM AND 8AM.



IF YOU NEED TO SEE A GP FOR A ROUTINE MATTER BUT STRUGGLE TO ATTEND DUE TO WORK COMMITMENTS PLEASE SPEAK TO A MEMBER OF THE RECEPTION TEAM ABOUT AN APPOINTMENT AT ONE OF THE TAMESIDE HUBS.

DID YOU KNOW?

YOU CAN NOW ACCESS MANY OF THE PRACTICES SERVICES ONLINE?

YOU CAN BOOK AND CANCEL YOUR GP APPOINTMENT ONLINE. (NO NEED TO PHONE THE PRACTICE OR WAIT ON THE LINE).

YOU CAN REQUEST YOUR REPEAT PRESCRIPTION ONLINE.

YOU CAN EVEN VIEW PARTS OF YOUR MEDICAL RECORDS ONLINE.

IF YOU ARE INTERESTED IN SIGNING UP FOR ANY OF THESE SERVICES PLEASE SPEAK TO A MEMBER OF THE RECEPTION TEAM WHO CAN ARRANGE YOUR REGISTRATION AND ACCESS CODE.

WE ALSO HAVE AN ELECTRONIC PRESCRIBING SYSTEM HERE AT THE PRACTICE (EPS), WHERE YOUR PRESCRIPTION CAN BE SENT ELECTRONICALLY TO A CHEMIST OF YOUR CHOICE, SO NO MORE HAVING TO COME INTO THE SURGERY TO COLLECT YOUR SCRIPTS. IF YOU WOULD LIKE TO SIGN UP FOR THIS SERVICE SIMPLY SPEAK TO A MEMBER OF THE TEAM AT YOUR PREFERRED CHEMIST AND THEY SHOULD DO THE REST.

WE HAVE VERY RECENTLY INTRODUCED A TEXT MESSAGING SERVICE FOR APPOINTMENT CONFIRMATION AND TEST RESULT OUTCOMES. THE INFORMATION REGARDING YOUR TESTS WOULD NOT CONTAIN INFORMATION ABOUT THE SPECIFIC RESULT BUT SIMPLY ADVISE YOU WHETHER TO MAKE AN APPOINTMENT OR NOT. PLEASE ENSURE WE HAVE UP TO DATE CONTACT INFORMATION FOR YOU TO RECEIVE YOUR TEXT MESSAGES.

WE NOW HAVE AN IN HOUSE PHARMACIST. JITEN IS WITH US MONDAY, TUESDAY, THURSDAY AND FRIDAY. HE CAN HELP YOU WITH ANY QUESTIONS YOU MAY HAVE REGARDING YOUR MEDICATION. SIMPLY SPEAK TO THE RECEPTIONIST WHO CAN ARRANGE FOR YOU TO SEE JITEN OR ARRANGE FOR HIM TO CALL YOU BACK. PLEASE BE AWARE THAT JITEN CANNOT PRESCRIBE YOU WITH NEW MEDICATIONS, YOU MUST SEE A DOCTOR AS NORMAL FOR THAT.